

# Terms and conditions

**PREAMBLE** This is Moneycorp's (as such term is defined below) commercial payment services and foreign exchange account agreement (this '**Agreement**'), which will govern any Contract the Client enters into with Moneycorp for the provision of payment services and other ancillary services such as foreign exchange transactions. While this Agreement governs the terms of transactions and contracts which Moneycorp enters into with the Client, it does not impose any obligation on Moneycorp to enter into any transaction with the Client. For the Client's own benefit and protection, the Client should read the Application Form and these terms and conditions carefully before completing, signing and returning the Application Form, as the Client's oignature confirms that the Client has read and accepted everything in these duly completed documents. If the Client does not understand anything in the Application Form or these terms and conditions, please ask for more information or consult a legal adviser.

In the Application Form or these terms and conditions, please ask for more information or consult a legal adviser. TTT Moneycorp Limited ('**Moneycorp**') a company with its registered office at Floor 5, Zig Zag Building, 70 Victoria Street, London, SW1E 6SQ, United Kingdom, registered with the Companies House under no. 738837 is authorised by the UK Financial Conduct Authority under the Payment Service Regulations 2009 (FCA reference number 308919) for the provision of payment services in the United Kingdom. Moneycorp provides payment corrigor in Dependie or uncertainty of the cited biotect and foreigneet the foreigneet the foreigneet the company of the provide payment. for the provision of payment services in the United Kingdom. Moneycorp provides payment services in Romania pursuant to the right of establishment and freedom to provide services, as expressly recognized and stated in article 49 of Government Emergency Ordinance no. 113/2009 on payment services, by means of its local branch, TTT Moneycorp Limited Londra - Sucursala Bucuresti, registered in the list of the National Bank of Romania of payment institutions who have notified the provision of payment services in Romania through a branch according to Article 25 of the Directive 2007/64/EC on payment services in the internal market and with the Romanian Commercial Registry under no. J40/7029/18.05.2016, Fiscal Identification Number (C.I.F.) RO 36091905 and has its headquarters at 145 Calea Victoriei Street, 9th floor (10th level), Victoria Center Building, Ist District, Postal Code 010072, Bucharest, Romania, Telephone: +40 316 305 111, E-mail: Bucharest@moneycorp.com. TTT Moneycorp Limited Londra - Sucursala Bucuresti has notified and is registered for the provisions of the following payment services in Romania: (a) services enabling cash to be placed on a payment account as well as all the operations required for operating a payment account; (b) services enabling cash withdrawals from a payment account as well as all the operations required for operating a payment account; and (c) money remittance. and (c) money remittance.

and (c) money remittance. The UK Financial Conduct Authority is the supervisory authority of Moneycorp and has its headquarters in 25 The North Colonnade, London, E14 5HS, United Kingdom. The National Bank of Romania (having its headquarters at 25 Lipscani Street, 3d District, Bucharest, postal code 030031; Telephone + 40 21 313 04 10, + 40 21 315 27 50; Fax + 40 21 312 38 31; e-mail info@bnro.ro) acts as a subsidiary supervisory authority for Moneycorp services provided by means of its local branch, TTT Moneycorp Limited Londra - Sucursala Bucuresti.

I. In this Agreement, the following terms shall have the following meanings:
 'Access Codes' means one or more unique security codes which Moneycorp, or a third party authorised by Moneycorp, may issue to the Client to gain access to the System including a user name and password.
 'Account' means the Client's currency account or client fund allocated to the Client as part of the System.
 'Agreement' means the Application Form and these terms and conditions (each as supplemented and amended from time to time).
 'Application Form' means the Application Form and these terms and conditions (each as supplemented and amended from time to time).
 'Application Form' means Moneycorp's standard application form for business clients which, once duly completed by the Client and accepted by Moneycorp, forms part of this Agreement.
 'Authorised Person' means a person authorised by the Client to conduct business for or on behalf of the Client including submitting an Order.
 'Business Day' means Monday to Friday excluding English and Romanian banks and public holidays.

holidays

'Client' means the person or entity entering into the Agreement with Moneycorp and acting in connection with their commercial, industrial or production related activity, artisanal or liberal activity, and not in a personal capacity.
 'Contract' means an Order, once accepted by Moneycorp, including but not limited to an Offline Contract or a System Contract as applicable.
 'Counterparty' means the bank or financial institution with whom Moneycorp enters into a matching contract back-to-back to the Contract with the Client.
 'Euro' or 'EUR' means the official currency of the eurozone from time to time.
 'Exotic' means such currency pairs whose exchange rates are determined by Moneycorp from time to time to be volatile.
 'Force Majeure Event' means an event which is beyond the reasonable control of an affected party or the reasonable control of its suppliers and contractors or public authorities, war, derelict weapons of war, nuclear, radioactive, biological, chemical, biochemical or electromagnetic weapons or contamination, revolution, strikes, lock-outs or other forms of industrial action, fire, flood, natural disaster, explosion, unavoidable accidents, terrorist'

war, derelict weapons of war, nuclear, radioactive, biological, chemical, biochemical or electromagnetic weapons or contamination, revolution, strikes, lock-outs or other forms of industrial action, fire, flood, natural disaster, explosion, unavoidable accidents, terrorist action, failure of a utility service or transport network, the suspension or limitation of trading by any execution venue, or any breakdown, failure, defective performance or malfunction of any telecommunications, settlement or other equipment or systems.
'FCA' means the UK Financial Conduct Authority or any successor thereto.
'Licence' means a revocable, non-exclusive, non-transferable licence to access the System, which is not sub-licensable worldwide and is only valid for the duration of this Agreement.
'Limit Order' means an Order where the Client asks Moneycorp to buy or sell foreign currency when the foreign exchange rate reaches an agreed level.
'Loss' means any loss (including loss of profit), tax, cost, expense (including without limitation legal expenses incurred in recovering any money due to Moneycorp), damage or liability (howsoever arising and whether actual or contingent, joint or several, present or future) that Moneycorp may incur on the Client's bealt with a third party in connection with an Order or otherwise as a result of or in connection with the Client's failure to comply with the terms of this Agreement (including, without limit, thoe Ucient's failure to rolfil obligations under a Contract) or any other contract or agreement Moneycorp has with the Client, provided that the same are not a direct result of Moneycorp's wifful default or fraud.
'Manifest Error' means amaifest or obvious misquote by Moneycorp based on a published price source on which Moneycorp has relied in connection with any Transaction, having regard to the current market conditions at the time an Order is placed, as determined by Moneycorp.

'Margin' to the current market conditions at the time an Order is placed, as determined by Moneycorp.
 'Margin' means, in relation to a Contract, advance payment of such an amount as Moneycorp may determine at its absolute discretion in accordance with the provisions of clause 6 of this Agreement. This is to provide Moneycorp with security in respect of the risk Moneycorp incurs on the Client's Contract prior to the Client making full payment.
 'Market Disruption' means any circumstance in which Moneycorp reasonably believes the relevant market or exchange rate relating to a Contract, Moneycorp's matching contract with the Counterparty or any relevant foreign exchange related product is suspended, closed, materially impaired or cannot be relied upon.
 'Moneycorp Group Company' means TT Moneycorp Limited and any holding company, subsidiary or subsidiary of a holding company of TTT Moneycorp Limited.
 'Money Laundering Requirements' means the UK and Romanian laws and regulations for the prevention of money laundering, terrorist financing and the provision of financial and other services (including the relevant directly applicable EU legislation, rules and regulations).
 'Non-speculative Purpose' has the meaning given in clause 2.3.

regulations). 'Non-speculative Purpose' has the meaning given in clause 2.3. 'Offline Contract' has the meaning given in clause 4.1. 'Offline Order' has the meaning given in clause 4.1. 'Order' means a request to enter into a Contract including a System Order, an Offline Order, a Limit Order and a Stop Loss Order.

'Party' means either Moneycorp or the Client as relevant and 'Parties' shall be construed accordinal

Personal Data' means name, date of birth, address, identification documents (including photographic identification and proof of address), email address, telephone number, complete transactional data, bank account details (including statements), bank card details

complete transactional data, park account declars interesting and voice. **'Reduced Market Value**' means the monetary amount by which the Client's purchased currency has fallen in value in the foreign exchange markets against the Client's sold currency since the Contract date. **'ROM'** means the official currency of Romania from time to time. **'Services'** means the services described in the preamble and provided by Moneycorp to the Client under this Agreement, respectively payment services and ancillary services such as foreign exchange in accordance with Government Emergency Ordinance no. 113/2009 on payment services. **'Settlement'** means any amount, including the cost of currency purchased as well as any

payment services. Settlement means any amount, including the cost of currency purchased as well as any fees and charges the Client may owe, or is otherwise required to transfer to Moneycorp under this Agreement. **'Stop Loss Order'** means an Order where the Client asks Moneycorp to buy or sell foreign

Stop Loss Order' means an Order where the Client asks Moneycorp to buy or sell foreign currency when the foreign exchange rate falls to an agreed level.
'System' means the online foreign exchange and payments system used by Moneycorp from time to time.
'System Contract' has the meaning given in clause 4.3.
'Transaction' means a payment transaction (electronic transfer) or a foreign exchange transaction of a specified size and for a specified Value Date.
'Value Date' means the date when a Contract matures and the foreign currency, EUR or RON the Client buys is ready for delivery or transfer.
'Website' means time and y such reference to a law, legal provision or subordinate legislation made from time to time.
1.3 References to any law or legal provision shall include any subordinate legislation made from time to time and any such reference to a law, legal provision or subordinated legislation is a reference to it as it is amended, restated or in force from time to time.
1.3 Words in the singular shall where appropriate include the plural and vice versa.
1.4 References to one gender or the neuter are to any gender.
2. MONEYCORDY'S SERVICES TO THE CLIENT.

## MONEYCORP'S SERVICES TO THE CLIENT

2. MONEYCORP'S SERVICES TO THE CLIENT
2.1 Moneycorp provides payment services and ancillary foreign exchange services whereby the Client sells and/or buys currency from Moneycorp, under the terms of this Agreement, as well as other payment or ancillary services as may be agreed from time to time.
2.2 After the Client has submitted a duly completed Application Form in which the Client confirms that the Client has read, understood and agreed on the terms of this Agreement, as Non-speculative Purpose for requiring a Transaction, Moneycorp will notify the Client in Koneycorp's absolute discretion) as a Client.
2.3 With respect to the foreign exchange services which are ancillary to the payment services provided under this Agreement, the Client is change services and agrees that Moneycorp buys and sells currency for Non-speculative Purpose. This means that Moneycorp purpose transaction as an investment or to profit by pure speculation on foreign exchange transaction as an investment or to profit by pure speculation on foreign exchange transaction, such as (without limit) the Client is buying a property, goods or services abroad or the Client is Interpose'). Purpose')

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2.4 Whilst Moneycorp may provide the Client with information about foreign exchange markets and related matters, Moneycorp does not provide advice. Any decision the Client makes to enter into a Transaction is made on the Client's judgement alone. It is the Client's responsibility to familiarise itself with the foreign exchange products or services the Client is buying and Moneycorp will assume that the Client has done so.
2.5 Except where Moneycorp has specifically agreed otherwise in Writing, nothing in this Agreement shall give rise to any fiduciary, trustee, agency, joint venture or partnership relationship between any Moneycorp Group Company on the one hand and the Client

2.5 Except where Moneycorp has specifically agreed otherwise in Writing, nothing in this Agreement shall give rise to any fiduciary, trustee, agency, joint venture or partnership relationship between any Moneycorp Group Company on the one hand and the Client on the other.
2.6 The Client acknowledges that the Client is not a consumer within Government Ordinance no. 21/1992 on consumer protection, Law no. 193/2000 regarding the abusive clauses included in the contracts entered into between professionals and consumers, Law no. 365/2002 on electronic commerce, Government Emergency Ordinance no. 34/2014 on consumer rights within contracts concluded with professionals, as well as for the amendment and supplementation of certain normative acts, Article 3 of the Government Ordinance No. 85/2004 on the protection of customers upon the conclusion and performance of distance contracts for financial services, Article 2 of the E-Commerce Directive (2000/31/EC), or any similar consumer legislation (as any such legislative enactments may be amended at any time).
2.7 In relation to the application of the Directive (2007/64/EC) on payment services in the internal market to this Agreement and any subsequent Contract and Transaction, the Client or re-enacted.
2.8 For the purpose of this Agreement and any subsequent Contract and Transaction, the Client and Moneycorp hereby agree to derogate from and waive the applicability of the provisions of article 8 paragraphs (1) and (2) of Law no. 365/2002 on electronic commerce as uch may be amended, replaced or revised from time to time.
2.9 Moneycorp may accept and act upon instructions Moneycorp reasonably believes in good faith to be from the Client or, if applicable, an Authorised Person without the need to make any further enquiry, whether or not those instructions are actually from the Client Meremet and any time).
2.10 Moneycorp may accept and act upon instructions are actually from the Client. Where Moneycorp reasonably believes

a.13 All Transactions that Moneycorp enters into with or for the Client will be on the basis of the terms and conditions contained in this Agreement and such other related agreements or addenda as Moneycorp may enter into with the Client or amend from time to time.

## SING THE SYSTEM

3. USING THE SYSTEM
3.1 Depending on the rights granted to the Client, the System may be used to make transfers and/or buy and/ or sell currency or to obtain quotations for currency exchange rates or to effect currency transfers subject to any restrictions or limitations imposed by Moneycorp.
3.2 Moneycorp grants to the Client the Licence in consideration of the Client agreeing to be bound by this Agreement and restating the Client's agreement each time the Client accesses the System.

3.3 Moneycorp may suspend or terminate the Licence at any time by giving Written notice
 3.4 Termination of the Licence will not affect any accrued rights or liabilities of either Party



# Terms and conditions

nor will it affect the coming into force or the continuance in force of any other provisions

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 MAKING A CONTRACT TO CONVERT THE CLIENT'S CURRENCY
 The Client or, if applicable, an Authorised Person may telephone (or email) Moneycorp during Moneycorp's business hours to request a quotation for a Transaction. On receipt of A.2 The Client On, If applicable, an Authorised Person may deepfible (or lenal) Moleycorp during Moneycorp Subsiness hours to request a quotation for a Transaction. On receipt of the Client's request, Moneycorp may (at its absolute discretion) provide the Client with any relevant non-binding foreign exchange rate quotations and details of charges. The Client or, if applicable, an Authorised Person may then use such quotation to place an Order with Moneycorp for the Transaction (an 'Offline Order'). Moneycorp may (at its absolute discretion) accept or reject the Client Sorder in whole or part. If Moneycorp accepts the Client's Order, the Client cannot (subject to clause 4.4) cancel, rescind or amend it without Moneycorp's express Written consent and (subject to Manifest Error and clause 4.4) a binding contract will be created between Moneycorp and the Client to buy or sell the relevant foreign currency in the relevant amount at the quoted foreign exchange rate and/ or to make an electronic payment for the relevant Value Date on and subject to the legal terms and conditions of this Agreement (an 'Offline Contract').
 4.2 Moneycorp will, when making a determination as to whether a situation amounts to a Manifest Error, act fairly towards the Client but the fact that the Client may have entered into, or refrained from entering into, a corresponding financial commitment, contract or transaction in reliance on a Contract placed with Moneycorp (or that the Client has suffered or may suffer any loss) will not be taken into account by Moneycorp in determining whether there has been a Manifest Error.

or transaction in reliance on a Contract placed with Moneycorp (or that the Client has suffered or may suffer any loss) will not be taken into account by Moneycorp in determining whether there has been a Manifest Error. **4.3** The Client or, if applicable, an Authorised Person may, depending on the rights granted to the Client within the System, obtain non-binding quotations for Transactions from may, during the hours stipulated on the System, submit an Order for the relevant foreign exchange transaction or electronic payment (a 'System Order'). Once the Client's Order is Accepted by the System the Client cannot (subject to clause 4.4) cancel, rescind or amend it without Moneycorp's express Written consent and (subject to Manifest Error and clause 4.4) a binding contract will be created between Moneycorp and the Client to buy or sell the relevant foreign currency, in the relevant amount, at the quoted foreign exchange rate and/ or to make an electronic transfer for the relevant Value Date on and subject to the legal terms and conditions of this Agreement (a 'System Contract'). For the purposes of this clause an Order is 'Accepted by the System' upon receiving confirmation from the System. **4.4** Where Moneycorp accepts an Order which is a Limit Order or Stop Loss Order, whilst Moneycorp shall endeavour to achieve an agreed foreign exchange rate. Moneycorp has to add a mark-up or mark-down on the foreign exchange rate Moneycorp has to add a mark-up or mark-down on the foreign exchange rate Moneycorp informs the Client. The Client may cancel or amend a Limit Order or Stop Loss Order at my time up until the time at which the earlier of the following occurs: (i) Moneycorp informs the Client that the agreed foreign exchange rate Moneycorp informs the Client that the agreed foreign exchange rate Moneycorp informs the Client which the earlier of the following occurs: (i) Moneycorp informs the Client that the agreed foreign exchange rate Moneycorp informs the Client that the agreed foreign exchange rate Moneycorp inform

before the relevant Value Date. If the Client does not receive the transfer instruction form

or the Contract summary, this does not invalidate the Client's Contract and the Client should contact Moneycorp to provide Moneycorp with payment instruction details before the Value Date. The Client will be liable for the instructions the Client gives Moneycorp even if the Client gives them verbally in accordance with the provisions in clauses 4.1 and 4.3. The Client the transfer instruction form confidential and secure. Should the Client become aware of or suspect that the Client's transfer instruction form has been lost or stolen or any of the information contained within it has been disclosed to a third party, the Client must inform Moneycore immediately.

Client become aware of or suspect that the Client's transfer instruction form has been lost or stolen or any of the information contained within it has been disclosed to a third party, the Client must inform Moneycorp immediately. **4.6** Where the Client or, if applicable, an Authorised Person telephones Moneycorp to ask Moneycorp to make a System Contract on the Client's behalf, clause 4.1 will replace clause 4.3 as the relevant clause in relation to the formation of the Contract. The Contract will otherwise be regarded as a System Contract. **4.7** Where Moneycorp enters into a Contract to buy or sell Brazilian Reals: (i) Moneycorp may be required to sign certain foreign exchange contracts with Brazilian bank(s) as agent on behalf of the Client as the buyer or seller of those Brazilian Reals, in accordance with relevant Brazilian law. If Moneycorp reasonably believes that Moneycorp is required to do so, the Client hereby authorises Moneycorp to enter into those foreign exchange contracts as the Client's agent and the Client agrees to be bound by the relevant terns. In accordance with clause 15, the Client agrees that the Client will be responsible for any resultant Losses Moneycorp may incur; and (ii) the Client acknowledges that Moneycorp is legally bound to send the Client's funds in respect of Contracts to buy or sell Brazilian Reals within two (2) days of the date Moneycorp enters into the contract with Moneycorp's Counterparty, which will be the same day as Moneycorp sending the Client's funds even if the Client consents to Moneycorp contacting the ultimate beneficiary of the money to obtain any information Moneycorp requires in order to conduct the Transaction. The power of attorney under this clause shall remain in full force and effect and it shall not be revoked by the Client until the termination of the Contracts and this Agreement, irrespective of the provisions of Article 2015 of the Romanian Civil Code. Under this power of attorney, Moneycorp is expressly dispensed from any prohibitions or liabiliti

(Romanian, dubla reprezentare) or contracting with oneself (Romanian, mandatul cu sine insusi). **4.8** Moneycorp will act as principal in relation to any Contracts and/or Transactions and Moneycorp will not act as the Client's agent or otherwise act on the Client's behalf in relation to any Contracts and/or Transactions andes Moneycorp informs the Client that Moneycorp is dealing with the Client as agent generally or with respect to any Contracts, Transaction or class of Transactions. Rather, Moneycorp provides the Client with price quotes and the Client may place Orders on the basis of those price quotes. Accordingly, while Moneycorp seeks to ensure that Moneycorp's quotes are price competitive Moneycorp so not owe the Client any obligation of best execution and does not agree to obtain the best possible price for the Client. In this regard, Moneycorp is not obliged to comply with FCA, United Kingdom or Romanian rules on best execution. The Client will enter into Contracts as principal unless otherwise agreed in Writing by Moneycorp.

### 5. INFORMATION

5. INFORMATION
5.1 Except where Moneycorp has specifically agreed otherwise in Writing, any information including any graphs, charts or market news Moneycorp supplies to the Client, is believed, to the best of Moneycorp's knowledge and belief, at the time it is given, to be accurate and reliable. Neither Moneycorp nor any third party which provides information to Moneycorp: (i) gives any warranty as to the accuracy, completeness or timeliness of any information Moneycorp makes available to the Client, or (ii) has any liability whatsoever for any error or inaccuracy in such information. The information Moneycorp supplies does not constitute an assurance or guarantee as to the expected outcome of any Contract. Market conditions and prices may change between Moneycorp supplying the Client with information and the time the Client decides to enter into any Contract.
5.2 Any information Moneycorp provides to the Client is confidential and solely for the Client's use. Information to Moneycorp and must be returned on request. It may not be reproduced or redistributed without Moneycorps consection with this Agreement or any Contract should be construed as legal or tax advice and should not be relied on as the sole source upon which to base an investment decision.

Biormation provided by Moneycorp under or in connection with this Agreement or any source upon which to base an investment decision. **S.HECLENT'S MONEY AND MARCINS FOR CONTACTS 8.1** Anyon or any tire absolut discretion, require the Client to provide Moneycorp with Argein at any time before or after Moneycorp agrees to enter into a Contract, as follows: **8.1** Juo K for any Contract; or **8.2** upon Moneycorp's decision, 5% for non-Exotic currencies unless they are greater that welve (12) months forward from the date the Contract was entered into until the Value Date in which case the requirement in clause 6.1.1 will apply. **9.1** addition, where Moneycorp, at its absolute discretion, determines that Moneycorp's fix is relation to any Contract(5) increases, to an extent where the value of the Margin held Exotract was on the Margin held (additional Margin) so that the value of the Contract(5) amount, Moneycorp may require the Client to provide a Margin or increase the so at the twelve of the Contract(5) amount, Moneycorp may require the Client to provide a Margin or increase the fare additional Margin held (additional Margin) so that the value of the Contract(5) including there additional Margin held (additional Margin) so that the value of the Contract(5) including there additional Margin in the value of the Client is accordance with the provisions of clause 6.2. **6.4** Subsequently to the receipt by Moneycorp of additional Margin, Moneycorp will return such additional Margin to the Client should the value of the total wargin held is struct where Moneycorp and the duale of a clause 5.1. **6.5** If at any time Moneycorp may medive the value of the total Margin Held Exotract with the provisions of clause 6.2. **6.6** If at any time Moneycorp additional Margin in Margin, Moneycorp will return such additional Margin to the Client's Contract(5) amount. Moneycorp will return such additional Margin to the Client should the value of the total Marg



# Terms and conditions

a Value Date later than that originally agreed) or draw down all or part of a Contract before the Value Date, Moneycorp may at its absolute discretion impose (including, without limit, the Client providing a Margin or an additional Margin). **6.9** Moneycorp will hold all monies received from the Client in a separate account with Moneycorp's bank. Moneycorp will not be obliged to pay the Client interest on such money received from the Client. If at any time, the moneys held / received by Moneycorp for Client do not cover both Losses and amounts that Moneycorp is instructed to transfer to the beneficiary, Moneycorp will not be under the obligation to perform any Service. Under such circumstances, Moneycorp is entitled to refuse to perform any Service and it will promptly inform the Client and refrain to perform any Service until the Client provides the necessary additional amounts. In addition, the Client hereby agrees and authorizes Moneycorp to deduct any Losses from the amounts Moneycorp holds / received from the Client. If Losses are expressed in different currencies to the money Moneycorp is bolding from the Client or is required to transfer, Moneycorp may convert the money to be deducted at a rate of exchange which Moneycorp determined to be reasonable for the purpose of making the above deduction. In case Moneycorp receives more than one payment instruction / Order and the moneys

above deduction. In case Moneycorp receives more than one payment instruction / Order and the moneys held by Moneycorp for the Client do not cover all Losses and amounts that Moneycorp would need to transfer in order to perform those Services, Moneycorp may select at its absolute discretion the Services for which it holds sufficient amounts in order to cover both Losses and amounts necessary to transfer for performing the selected Services. Further, Moneycorp is entitled to refrain for performing the remaining payment instructions/ Orders until it receives necessary funds from the Client and it will inform the Client accordingly. Deduction of the corresponding Losses shall be made in accordance with the above provisions in this Clause 6.9.

## 7. PAYMENT 7.1 Offline Contracts

7.1 Offline Contracts 7.1.1 After Moneycorp has received cleared funds from the Client for the Settlement of an Offline Contract (including any balance payable for an Offline Contract in respect of which the Client has paid a Margin), the currency the Client has bought will be sent by electronic transfer to the destination the Client specifies. It will be the Client's responsibility to ensure that Moneycorp is provided with payment instructions in good time before the Value Date. Moneycorp will make every effort to effect the Client's payment at the time the Client specifies but Moneycorp does not guarantee the timing of any such payment.

## 7.2 System Contracts

7.2 System Contracts
7.2.1 Provided the Client has sufficient funds in the Account, or if the Client does not have sufficient funds or the Client does not have an Account, after Moneycorp has received cleared funds from the Client for the Settlement of a Contract (including any balance payable for a Contract in respect of which the Client has paid a Margin), the currency the Client has bought and/or wishes to transfer will be sent by electronic transfer to the destination the Client specifies. It will be the Client's payment at the time the Client Specifies, but Moneycorp does not guarantee the timing of any such payment.
7.2.2 The Client agrees to send Moneycorp full payment on or before the Value Date. It is the Client's responsibility to make such payment to Moneycorp and the Client's responsibility on a such payment to Moneycorp and the Client's responsibility on the such payment to Moneycorp and the Client's responsibility to make such payment to Moneycorp and the Client's responsibility to entract or placing an Order. Cut-off times vary depending upon the currency purchased (including, for the purposes of this sub-clause 7.2, EUR or RON) or being transferred, therefore, the Client's hold contact Moneycorp to enquire about cut-off times, which are otherwise displayed on the System.
7.2.3 Upon the Client's request, Moneycorp will provide the Client with a document confirming the details of the sub-chause does and such as a such as a

on the System. **7.2.3** Upon the Client's request, Moneycorp will provide the Client with a document confirming the details of any previous electronic payment(s) made by Moneycorp pursuant to a Contract by post or email. In respect of Transactions which have been completed, Moneycorp may charge a EUR 10 administration fee for each request.

### 7.3 General terms

7.3 General terms
7.3.1 Except where Moneycorp has specifically agreed otherwise in Writing, all monies owed to Moneycorp as consideration for the Services provided under this Agreement, should be paid in EUR or any other currency specified by Moneycorp by electronic transfer. Under no circumstances will cash payments be accepted.
7.3.2 The Client agrees to notify Moneycorp immediately (either verbally or in Writing) if it comes to the Client's knowledge that an unauthorised or incorrect transfer has been made by Moneycorp and, at the latest, within 13 months of the date of the payment.
7.3.3 Failure to comply with the time limit specified in clause 7.3.2 means that the Client will be deemed to have waived any right to make a claim against Moneycorp in respect of any unauthorised or incorrect payment.
7.3.4 Should the Client wish to cancel a Settlement instruction, the Client must notify Moneycorp and Moneycorp must expressly confirm the Client's notice of cancellation no later than the end of the Business Day prior to the date payment was due to be made. For the purposes of this sub-clause only, 'Business Day' shall be deemed to end at 4:30 pm (Romanian Time).

The Client is responsible for all taxes (Romanian or foreign) that may arise as a result of or in connection with a Transaction, whether under current legislative framework or as a result of changed law or practice. Moneycorp shall have no responsibility for any of the Client's tax liabilities or compliance obligations, or for providing information or advice in respect of such liabilities or obligations and shall not be responsible for notifying the Client of a change in two laws constitue. change in tax law or practice.

### COSTS AND EXPENSES

9. COSTS AND EXPENSES
9.1 Moneycorp does not charge any commission. Moneycorp may charge a mark-up or mark-down (the difference between the price which Moneycorp agrees with Moneycorp's Counterparty and the Transaction execution price quoted to the Client).
9.2 Moneycorp will charge the Client for any transfer fees, taxes, tariffs or other reasonable out-of-pocket costs or expenses (including without limitation a handling charge if Moneycorp accepts, at Moneycorp's discretion, card payments) that Moneycorp may incur in connection with the Transaction (Expenses). Moneycorp may deduct Moneycorp's Expenses from any Margin or money Moneycorp is tholding for the Client. If Expenses are expressed in different currencies to the Margin or money Moneycorp is transferring, Moneycorp may convert the money to be deducted at arate of exchange which Moneycorp determines to be reasonable for the purpose of making the deduction. If the Client pays using a payment card the Client may incur a charge from the card provider.
9.3 For the Client's information, the payee, which may be the Client, of any electronic transfer Moneycorp makes on the Client's instruction, may incur a charge from the payee bank. This charge is not imposed by Moneycorp and the Client should contact the payee bank to find out whether or not such a charge will be made on any transfer.
9.4 For the avoidance of doubt, the Client agrees that Moneycorp Group Company or third party and, where appropriate, Moneycorp's revenue with a Moneycorp Group Company or third party and, where appropriate, Moneycorp's revenue with a Moneycorp Group Company or third party and, where appropriate, Moneycorp's revenue with a Moneycorp Group Company or third party and, where appropriate, Moneycorp will provide the Client with relevant details of such arrangements or upon request.

MONEYCORP'S OBLIGATION TO KNOW MONEYCORP'S CLIENT AND DECLARATIONS AND WARRANTIES
 10.1 The Money Laundering Requirements require Moneycorp to implement certain due diligence procedures in relation to the identity of each client, the nature of each client's business and other details relating to Transactions (referred to as 'Customer Due Diligence' or 'Know Your Customer' ('CDD'). The Client agrees to provide Moneycorp with all the

information Moneycorp requires as part of Moneycorp's CDD procedures. The Client agrees that Moneycorp may withhold any monies due to the Client until Moneycorp has received all requested CDD documentation. **10.2** When Moneycorp does business with the Client, Moneycorp will be relying on the following declarations, representations and warranties and Moneycorp shall deem that the Client will be repeating them every time the Client gives Moneycorp an Order or enters into a Contract with Moneycorp: **10.2.1** the Client is to um help if for a New security in Directory.

a Contract with Moneycorp: **10.2.1** the Client is acting on its own behalf, for a Non-speculative Purpose; **10.2.2** the currency that the Client wishes to sell is legally and beneficially the Client's and has not been obtained by any illegal means; **10.2.3** all information that the Client has provided to Moneycorp is accurate and not misleading and the Client has not withheld any material information from Moneycorp; **10.2.4** the Client has provided Moneycorp with the Client's correct and up-to-date contact details:

10.2.4 the Client has provided Moneycorp with the Client's correct and up-to-date contact details;
10.2.5 the Client has and will maintain in effect all necessary consents, authorisations and approvals to enter into a Contract;
10.2.5 the Client has and will maintain in effect all necessary consents, authorisations and approvals to enter into a Contract;
10.2.6 the person or the persons entering into each Transaction on the Client's behalf has or have been and remain duly authorised to do so;
10.2.7 by giving Moneycorp an Order or entering into a Contract the Client is not and will not be in breach of any law or regulation in any relevant jurisdiction;
10.2.8 the Client is making the Client's own decisions about entering into a Contract and the Client is not relying on any communications from Moneycorp (Written or verbal) as investment advice or as a recommendation to enter into a Contract, is being understood that information and explanations related to the Contract shall not be considered investment advice or a recommendation to enter into the Contract;
10.2.9 (i) the Client has not received from Moneycorp any assurance or guarantee as to the expected results of the Contract; (ii) the Client is capable of evaluating and understanding (on the Client's own behalf or through independent professional advice), and understanding as a fiduciary or an adviser for the Client is on conclusions about the Contract and any legal, regulatory, tax, accounting or economic consequences arising from the Contract, and has concluded that the Contract is suitable in light of the Client's own investment objectives; financial capabilities and experties;
10.2.12 the Client is not a undischarged bankrupt (or, where relevant, insolvent) and will not be rendered an undischarged bankrupt (or, where relevant, insolvent) and will not be centered bankrupt (or, where relevant, insolvent) and will not be endered an undischarged bankrupt (or, where relevant, insolvent) an

Requirements) or if the Client is or the Client becomes so the Client with houry hours corp immediately. **10.3** The Client acknowledges that Moneycorp may have certain reporting obligations to various authorities, which may require that the Client provides Moneycorp with documents, statements and the like, and the Client undertakes to indemnify Moneycorp and hold it harmless against any claim or Loss resulting from Client's failure to provide such documents. **10.4** By signing the Application Form and agreeing to the terms of this Agreement, the Client warrants that (i) it is not an American citizen; and (ii) where it is a legal entity, it does not have any American shareholding or other interest in the business and so the requirements of the Foreign Account Tax Compliance Act (FATCA) of the United States of America, do not apply.

11. RECORDING TELEPHONE CONVERSATIONS. EVIDENCE OF ELECTRONIC COMMUNICATION Moneycorp may record telephone conversations and Moneycorp may use these recordings as evidence of Orders made, Contracts entered into, and/or or in relation to disputes, as well as for Moneycorp's ongoing quality control and training programme. Moneycorp may also maintain a record of all emails sent by or to Moneycorp. All those recordings and records will be maintained at Moneycorp's absolute discretion and are Moneycorp's property and can be used by Moneycorp in the case of a dispute. Moneycorp ose not guarantee that Moneycorp will maintain such recordings or records or be able to make them available to the Client. In case the telephone e-mail or other electronic communication methods are used as

gualatee that Molteycorp with manual such recordings of records of be able to make them available to the Client. In case the telephone e-mail or other electronic communication methods are used as means of proposing or concluding a Contract: (i) the Client acknowledges and agrees that the telephone conversations, e-mail and electronic communication messages in connection with any proposed Contract may be recorded, monitored and stored by Moneycorp. The Client represents that it has informed, and obtained the consent of, the relevant individuals for recording the telephone conversations and the electronic communication messages and will provide any proof in this respect to Moneycorp upon the latter's request; and (ii) the Client hereby irrevocably and unconditionally agrees that the recordings of telephone conversations, the e-mails as well as any electronic communication messages shall be admissible evidence and conclusive proof of the substance of the so recorded instructions, conversations or messages or so concluded Contracts, and may be used in any judicial, extra-judicial, administrative or arbitration proceedings.

any judicial, extra-judicial, administrative or arbitration proceedings.

12. TERM AND TERMINATING CONTRACTS
 12.1 This Agreement is concluded for an undetermined period of time. Either Party may terminate (Romanian, denunta unilateral) this Agreement at any time by giving the other Party no fewer than sixty (60) days' Written notice. Any notice of termination given pursuant to this clause shall be subject to any Contract which has not been settled, closed or terminated prior to the termination (ate specified in the Written notice of termination.
 12.2 Moneycorp may terminate (Romanian, denunta unilateral) this Agreement or any Contract(s) with immediate effect by giving notice to the Client if any of the below situation occurs:

occurs: **12.2.1** the Client fails to provide Moneycorp with material information when required or any information that the Client provides is in Moneycorp's reasonable determination materially incorrect or misleading; or **12.2.2** the Client fails to make any payment to Moneycorp when due; or **12.2.3** the Client fails to provide sufficient Margin or additional Margin required to be provided strictly when required under the terms of this Agreement; or **12.2.4** the Client of therwise commits a material breach of this Agreement or the Contract in question (in respect of termination of that Contract) and (if such breach is remediable) fails to remedy that breach within a reasonable period of time after being notified in Writing to do so: or

12.2.5 Moneycorp reasonably determines that the Client will be unable to fulfil the Client's obligations under any Contract; or
 12.2.6 on the occurrence of a Force Majeure Event, for Moneycorp to continue any Contract would expose Moneycorp to a liability against which Moneycorp is not protected;

or **12.2.7** Moneycorp is required to do atably against time into hyber points protected, or **12.2.8** Moneycorp is required to do so on the instruction of any law enforcement or regulatory agency or other body with appropriate authority (in which case Moneycorp may retain or otherwise deal with all or any of the Client's money as Moneycorp is required to do so by such agency or body); or **12.2.9** the Client suspends, or threatens to suspend making payments on any of its debts or is unable or admits inability to pay its debts as they fall due or is deemed to or atclipated financial difficulties, commences negotiations with one or more of its creditors with a view to rescheduling any of its indebtedness; or **12.2.10** by reason of actual or anticipated financial difficulties, the Client commences negotiations with one or more creditors with a view to rescheduling any of its debts, or any corporate action, legal proceedings or other procedure or step is taken in relation to (i) the suspension of payments, a moratorium of any indebtedness, winding-up, dissolution, administration, observation period or reorganization (by way of voluntary arrangement,



# Terms and conditions

scheme of arrangement or otherwise) of the Client, (ii) a composition, compromise, prescheme of arrangement or otherwise) of the client, (iii) a composition, compromise, pre-insolvency agreement, assignment or arrangement with any creditor of the Client, (iii) the appointment of a liquidator, receiver, administrative receiver, administrator, compulsory manager, conciliator, ad hoc representative or other similar officer in respect of the Client or any of its assets, or (iv) the liquidation, or (v) enforcement of any Security over any assets of the Client, or any analogous procedure or step is taken in any jurisdiction **12.2.11** the Client suspends or ceases or threatens to suspend or cease carrying on

**12.2.11** the Client suspense or ceases or interactions to suspend or cease surging in business or part of its business; or **12.2.12** any of the Client's assets are affected by a measure of expropriation, attachment, sequestration, distress or execution, enforcement, nationalization, confiscation, seizure, requisition or any analogous process in any jurisdiction affects any assets of the Client; or **12.2.13** any insolvency or similar proceedings are commenced against the Client; or **12.2.14** the Client the becomes insolvent or its insolvency is pronounced by a court of law or

12.2.13 any insolvency or similar proceedings are commenced against the Client; or law; or
12.2.14 the Client the becomes insolvent or its insolvency is pronounced by a court of law; or
12.2.15 any event occurs, or proceeding is taken, with respect to the Client in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clauses 12.2.9 to 12.2.14 (inclusive); or
12.2.15 the Client commits a breach of clauses 10.1 or 10.2 or if Moneycorp reasonably suspects the Client or abreach of clauses 10.1 or 10.2; or
12.2.17 the withdrawal of any government, state or federal authority approval, or the imposition of any law or regulation, means that this Agreement or any Contract is substantially unable to be performed in the manner contemplated; or
12.2.19 Moneycorp believes at its discretion that there has been incorrect or misleading in any material respect when made or deemed to be made and the circumstances giving rise to such fact are not remedied within seven (7) day; or
12.2.19 Moneycorp believes at its discretion that there has been a material adverse change in the Client's financial condition, business prospects or trading performance or those of any person providing any credit support in respect of the Client's obligations or any of the events set out in paragraphs 12.2.9 to 12.2.16 inclusive occurs in respect of any such person. For the purpose of this clause 12.2.
(i) 'insolvency' or 'similar proceedings', 'winding-up', 'liquidation', 'dissolution', 'administration' or 'reorganisation', 'being unable or admitting inability to pay debts', 'suspension of payments', 'moratorium', 'composition, 'compromise', 'assignment' or 'arangements with creditors', 'suspension or 'reorganizare' judiciara', 'faliment', 'lichidare', 'dizolvare', mandat ad-hoc', 'concordat preventiv and 'stare de insolvabilitate';
(ii) liquidator, receiver, administrator administratory publicy, 'administrator'

(iii) 'expropriation', 'attachment', 'sequestration', 'distress', 'execution', 'enforcement', 'nationalisation', 'confiscation', 'seizure', 'requisition' or any analogous process includes 'poprire', 'executare silita', 'sechestru', 'expropriere', 'nationalizare', 'confiscare' and 'rechizitie';
(iv) 'pre-insolvency agreement' means the Romanian term 'mandat ad-hoc' or "concordat preventiv";
(v) 'Security' means any mortgage, pledge (Romanian, gaj), security interest (Romanian, garanţie reală or ipotecă), intention to mortgage, financial collateral (Romanian, garanţie financiarâ), charge, privilege, priority, assignment, lien, enforcement measures (Romanian, executare silitâ), garnishment (Romanian, popriri), sezure (Romanian, sechestru), set-off, right of use, usufruct, right of first refusal, retention right, option, any designation of loss payees or beneficiaries, or assignment or any similar arrangement under any insurance policy, preferential right or contractual encumbrance (Romanian, obligație contractual) and any other similar arrangements or agreements having the effect of conferring a preference or security, or a segregation or dismemberment of an ownership right.
12.3 In the event of a termination under clause 12, any or all Contracts will be treated as being part of a single Contract and Moneycorp will net-off the gains and losses on all Contracts to determine a single net sum owing by the Client to Moneycorp or by Moneycorp to the Client (as the case may be) as a result of such netting-off.
12.4 Termination of this Agreement or any Contract, for whatever cause, shall be without prejudice to the rights of either Party accrued prior thereto, including without limitation any right to payment of any sum and any right to such netring-off.
12.5 For the purpose of article 1417 of the Romanian Civil Code, the Client and Moneycorp expressly agree that:
(i) each of the situations listed under clause 12.2 are set in relation to conditions which are

(i) each of the situations listed under clause 12.2 are set in relation to conditions which are deemed essential by Moneycorp for the entering into and the performance of the Agreement and each subsequent Contract and Moneycorp has a legitimate interest in considering them as essential; and
(ii) should any event mentioned in clause 12.2 above occur, the Client shall be deemed to lapse the benefit of term (Romanian, decazut din beneficiul termenului) in accordance with article 1417 of the Romanian Civil Code and Moneycorp can accelerate the payment obligations of the Client under the Agreement and the Contracts.
12.6 Any of the remedies provided under clause 12 are at the sole discretion and may be invoked by Moneycorp as it will deem appropriate at the time any of the situations listed under clause 12.2 without prejudice to Moneycorp's rights under clause 3.3, in the event of termination of this Agreement or any Transaction/Contract, Moneycorp is entitled to terminate the Licence.

## 13. SET OFF

**13. SET OFF** Moneycorp may at any time or times, without notice to the Client, set off any liability Moneycorp has to the Client against any liability (including without limit any Loss) the Client owes to Moneycorp or any Moneycorp Group Company, whether any such liability is present or future, liquidated or unliquidated, under this Agreement or not and irrespective of the currency or its denomination. If the liabilities to be set off are expressed in different currencies, Moneycorp may convert either liability at a rate of exchange which Moneycorp determines to be reasonable for the purpose of set off. Any exercise by Moneycorp of its ights under this clause shall be without prejudice to any other rights or remedies available to Moneycorp or any Moneycorp Group Company under this Agreement or otherwise.

14. MONEYCORP'S LIABILITY TO THE CLIENT
14.1 Moneycorp will not be liable to the Client for the act or omission of any third party, provided that where Moneycorp has instructed the third party. Moneycorp has used reasonable skill and care in selecting the third party.
14.2 Moneycorp will only be responsible for or liable to the Client for the Client's reasonably foreseeable direct loss, which is defined as any or all of the money that Moneycorp agrees to transfer on the Client's behalf which is lost or stolen as a direct result of Moneycorp's negligence, error or omission. Moneycorp will not be responsible for or liable to the Client for any other reasonably foreseeable direct liability, loss, damage, cost or expense that the Client may incur.
14.3 Moneycorp shall not be responsible for or liable to the Client, or any person claiming through the Client (whether in contract or for breach of a legal duty of care owed by Moneycorp or otherwise) for any consequential or indirect loss, damage, cost or expense of any nature whatsoever, nor for any consequential or indirect loss of trade, loss of bargain, or loss of turnover, profits, business, anticipated savings or goodwill, any damage to reputation, loss of trade, loss of bargain, or loss of opportunity (whether direct or indirect), incurred or suffered by the Client or any

person claiming through the Client, in each case whether such damage was foreseen or

advised to Moneycorp as likely to occur. **14.4** Moneycorp shall not be liable to the Client in contract, tort (including negligence) or otherwise for any loss or damage in connection with the performance or failure to perform any provisions of a Contract where and to the extent that such loss or damage arises directly or indirectly from an act or omission of the Client or its employees, agents or contractors.

or contractors. 14.5 Moneycorp shall not be responsible for or liable to the Client for any liability, loss, damage, cost or expense of any nature whatsoever incurred or suffered by the Client or any person claiming through the Client as a result of any Force Majeure Event. 14.6 Nothing in this Agreement excludes or restricts Moneycorp's liability in respect of: fraud or wilful misconduct; death or personal injury caused by Moneycorp's negligence; or any other liability which cannot lawfully be excluded. 14.7 The Client and Moneycorp agree that the exclusions and limitations of liability and the resulting allocation of risk and liability contained in this Agreement and each Contract are reasonable in all the circumstances and having regard to all the relevant facts, including the nature of any Contract and the negotiated rates which take into account the allocation of risk and liability. of risk and liability.

15. THE CLIENT'S LIABILITY TO MONEYCORP
15.1 The Client will be responsible for all Losses (including, without limitation, any Losses resulting from the termination of any Contract pursuant to this Agreement) which the Client will repay to Moneycorp on demand by Moneycorp.
15.2 In respect of amounts due and payable to Moneycorp under any Contract or otherwise under this Agreement, Moneycorp may charge interest at 4 per cent per annum above the base rate, from time to time in force, of the central bank of the country in whose currency the amount due is owed or such other statutory or court rate as may apply from the date payment is made. Amounts due under this clause may at Moneycorp's reasonable discretion be converted to EUR, RON or any other foreign currency at a rate to be reasonably determined by Moneycorp.

### **16. DIRECT DEBITS**

16. DIRECT DEBITS
16.1 Clients may make Settlement by direct debit upon the agreement of both Parties. Either Party may withdraw the direct debit facility at any time without liability to the other Party, subject always to the provisions of clause 7.
16.2 Direct debit payments may be initiated electronically by Authorised Persons.
16.3 The usage of the Access Codes constitutes a security procedure that is a commercially reasonable method of protecting against unauthorised debits.
16.4 The Client agrees to be bound by any debit instruction(s), whether authorised or not, issued in the Client's name via the System and acted upon by Moneycorp, and the Client agrees to be responsible for and hold Moneycorp harmless from and against any and all liabilities and expenses incurred by Moneycorp in connection with the execution of a debit instruction(s) believed by Moneycorp to have been issued by an Authorised Person.
16.5 In the event that the Client elects not to use or fails to adhere to the security procedures described above, the Client shall remain liable for any debit instruction(s) issued in the Client's name, whether authorised or not, and acted upon by Moneycorp.
16.6 The Client agrees that Moneycorp to drawe that credit adjustments become necessary.
16.7 The Client authorises Moneycorp to communicate with the Client's bank as necessary to effect the Services.

10.7 The Client subtrovises Moneycorp to communicate with the Client's bank as necessary to effect the Services.
 16.8 By signing this Agreement, the Client irrevocably authorises Moneycorp to debit the Client's account for any amounts due to Moneycorp under any contract (including any Contract) between the Parties (including but not limited to liabilities or costs arising from breach of contract), provided that Moneycorp gives the Client a least ten (10) Business Days' Written notice.
 16.9 The Client chall provide thit (30) days prior Written potice (unless Moneycorp agrees)

breach of contract), provided that Moneycorp gives the Client at least ten (10) Business Days' Written notice. **16.9** The Client shall provide thirty (30) days prior Written notice (unless Moneycorp agrees to a shorter notice period) to Moneycorp if the Client changes the account(s) at the Client's bank(s) from which Moneycorp has been granted the authority to initiate direct debits. **16.10** If as a result of an error or omission caused by Moneycorp, Moneycorp incorrectly debits the Client's bank account in an amount that exceeds the value of Settlement actually due. Moneycorp shall return to the Client the over-debit amount (i.e. the difference between the amount debited and the amount of Settlement actually due). The said return of funds shall be made within ten (10) Business Days of Moneycorp receiving Written notice of the over-debit. Return of the over-debit amount shall be the Client's sole and exclusive remedy for any such error or omission, without payment of interest. **16.11** If as a result of an error or omission caused by Moneycorp, Moneycorp iscorrectly debits the Client's bank account in an amount that is less than the value of Settlement actually due, Moneycorp is authorised to initiate an additional debit(s) from the Client's bank account in an amount that less than the value of Settlement's bank account in an amount that is less than the value of Settlement's bank account in an amount that a less than the value of Settlement's bank account in an amount that a less than the value of settlement's bank account in an athorised by the Client is not honoured by the Client's bank, Moneycorp will charge the Client and the Client agrees to pay a fee of an amount equal to the administrative costs incurred by Moneycorp for the collection of each rejected direct debit.

rejected direct debit.

rejected direct debit. **16.13** For the avoidance of doubt, it is hereby agreed that the cancellation of any electronic debit instructions by the Client and/or any Authorised Person does not affect, in any way, any of the Client's liabilities to Moneycorp under this Agreement, including any liability in respect of any Settlements.

any of the Client's liabilities to Moneycorp under this Agreement, including any liability in respect of any Settlements. **J. MONEYCORP'S COMMITMENT TO PROTECT THE CLIENT'S PERSONAL DATA** Moneycorp reserves its right to request the Client to provide any identification data it may consider necessary in order to establish the identity of the person giving the order as being the Authorised Person. The Client hereby acknowledges and consents expressly and unequivocally to the processing of his/her Personal Data by Moneycorp, in accordance with this Agreement. For the purposes of this Agreement, Moneycorp will observe the requirements of Law No. 677/2001 on the Protection of Individuals with Regard to the Processing of Personal Data and the Free Movement of Such Data (as amended and supplemented) in the performance of its obligations under this Agreement and will comply with any request made or direction given by the Client, which is directly due to the requirements of Law No. 677/2001 on the Protection of Company to provide the Services to the Client (including for the purposes of this clause 17 the services of any Moneycorp Group Company), to assess Moneycorp's risks in providing those Services and to enable Moneycorp to enforce this rights under this Agreement if necessary. This may involve passing personal data to third-party service providers or Moneycorp's agents, on the understanding that they keep it confidential. Moneycorp may need to give its auditors, professional advises, agents or subcontractors access to personal data or anyone who is interested in Moneycorp may advise of America, Australia, Brazil, Colombia and any other counties that Moneycorp may advise of America, Australia, Brazil, Colombia and any other counties that Moneycorp may advise of America, Australia, Brazil, Colombia and any other counties that Moneycorp may advise of information and use seconing methods to verify the Client's identity united States of America, Australia, Brazil, Colombia and any other counties that Moneycorp may adv



# Terms and conditions

Client with information relating to other services that Moneycorp, any Moneycorp Group Company or selected third parties connected with Moneycorp's business can offer. The Client agrees that Moneycorp may call upon the Client at a reasonable hour or otherwise communicate with the Client without an express invitation.

In ensuring the proportionality of the processing of the Client's Personal Data, and in light of Moneycorp's commitment to act in compliance with the data privacy rules, Moneycorp undertakes to grant to the Client all rights provided by the data protection legislation, more particularly: (i) the right to be informed; (ii) the right of access to the data, (iii) the right of interfere with the data and request their amendment or deletion, (iv) the opposition right, (v) the right not to be subject to an automatic decision as well as (vi) the right to address to a court of law or to the supervisory authority. In order to exercise such rights, the Client may address a written, signed and dated request to Moneycorp's data protection officer, position currently held by Matthew Cook, at the following e-mail address **matthew.cook@ moneycorp.com** or via telephone, using the following telephone number: + 40 316 305111. The processing of the Personal Data shall be carried out for as long as it is necessary to achieve the purposes above. Moreover, Moneycorp undertakes to maintain reasonable technical and organisational precautions to protect the Client's Personal Data from loss, misuse and unauthorized access, disclosure, alteration and destruction.

The Client's attention is also drawn to Moneycorp's full Client privacy commitment which is available on Moneycorp's Website or on request from the Client's usual Moneycorp point of contact or Moneycorp's data protection officer.

## ASSIGNMENT

18. ASSIGNMENT
18.1 Moneycorp may, at any time, assign (absolutely or by way of security and in whole or in part), transfer, mortgage, charge or deal in any other manner with the benefit of any or all of its rights and/or obligations arising under or out of this Agreement. For the purpose of this clause 18.1, the Client hereby expressly and priorly agrees to any assignment or transfer by Moneycorp of any or all of its right and/or obligations under this Agreement (including but not limited by way of an assignment of receivables, assignment of contract, assignment of debt, novation or other mechanism permitted by the applicable law).
Moneycorp may subcontract or delegate in any manner any or all of its obligations under this Agreement to any third party or agent.
18.2 This Agreement and all Contracts are personal to the Client and its rights and obligations will pass to the Client's successors and permitted assigns (where relevant).

### . NOTICES

19.1 Except otherwise provided in the Agreement, any notice or other communication, other than any Order, will be required to be given in Writing under this Agreement and shall:

shall: **19.1.1** in the case of notices or other communications to be given by the Client to Moneycorp, be delivered personally, sent by pre-paid priority mail (ie Prioripost) registered mail with confirmation of receipt (Romanian, scrisoare recomandata cu confirmare de primire) or by commercial courier, fax or email to the Client's usual point of contact or for the attention of 'Director, Moneycorp' using the contact details provided on this Agreement; **9.1.2** in the case of notices or other communications to be given by Moneycorp to the

or for the attention of 'Director, Moneycorp using the contact details provide on the Agreement; Agreement; **19.1.2** in the case of notices or other communications to be given by Moneycorp to the Client, be delivered personally, sent by pre-paid priority mail (ie Proiropst), registered mail with confirmation of receipt (Romanian, *scrisoare recomandata cu confirmare de primire*) or by commercial courier, fax or email to such address (including a fax number or an email address) as the Client has specified in the Agreement. The Client is responsible for notifying Moneycorp of any changes to such contact details and Moneycorp shall be entitled to serve notice on the Client (including the issue of legal proceedings) using the last known contact details that the Client has provided to Moneycorp for the purposes of this Agreement or Contract; or, in each case, as otherwise specified by the relevant Party by notice in Writing to the other Party. **19.2.1** if delivered personally, when left at the address and for the contact referred to in this clause; or

Inscitates, or 19.2.2 if sent in Romania by pre-paid priority mail (ie Prioripost) at 9 am (Romanian time) the latest on the fifth day after posting; or 19.2.3 if delivered by registered mail with confirmation of receipt (Romanian, *scrisoare recomandata cu confirmare de primire*), on the date of the advice/aknowledgement of

19.2.3 if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or
19.2.4 if delivered by fax or email, when a delivery confirmation or receipt is received by the delivering Party.
19.3 For the service of any proceedings or other documents in any legal action, any statutory provisions in the relevant jurisdiction shall prevail.

20. GENERAL
 20.1 Any typographical, clerical or other error or omission in any documentation produced by Moneycorp under or in connection with this Agreement shall be subject to correction

Without any liability on Moneycorp's part.
20.2 Moneycorp will provide the Client with a copy of this Agreement upon request.
Moneycorp may send this to the Client by post, email, fax or by displaying it on Moneycorp's

20.2 Moneycorp will provide the Client with a copy of this Agreement upon request. Moneycorp may send this to the Client by post, email, fax or by displaying it on Moneycorp's Website.
20.3 Moneycorp may amend this Agreement on reasonable notice to the Client in accordance with its statutory obligations. Moneycorp will provide the Client with details of the amendments together with the date from when such amendments become effective ('Effective Date'), which cannot be less than fifteen (15) Business Days from receipt by the Client of the proposed amendments. The amendments shall be considered accepted by the Client if Moneycorp does not receive a notice of non-acceptance prior to the Effective Date. If the Client does not agree with the proposed amendments, the Client may terminate this Agreement prior to the Effective Date subject to any pre-existing Contracts continuing subject to the terms of this Agreement aft that all sums due to Moneycorp are settled by the Client prior to the Client terminating the Agreement. The amendments will apply to all of the Orders and to all Contracts entered into by the Client after the Effective Date where it is required by law or any relevant Money Laundering Requirements. The Client should refer to the current version of this Agreement on Moneycorp's Website before giving Moneycorp an Order For the purpose of this Clause 20.3, the Parties agree that any notice and communications shall be made by the means indicated in Clause 19.1 with the exclusion of fax and e-mail and any notice and communication shall be deemed delivered in accordance with the provisions of Clause 19.2 above. Without affecting the entering into an amendment as per the above provision, the Parties agree that the placement by the Client of a new Order (either Offline Order or System Order) after the Effective Date shall be deemed as an express and unequivocal acceptance by the Client of the amendments.
20.4 If any provision for part of any provision to be invalid, illegal or unenfo

or information that Moneycorp has provided to the Client in connection with any particular Contract, then this Agreement shall have priority unless specifically agreed by Moneycorp in Writing that such other documentation and information shall have priority in whole or in particular sources.

**20.7** This Agreement constitutes the whole agreement between Moneycorp and the Client and supersedes all previous agreements (whether Written or verbal) with Moneycorp relating to its subject matter. The Client acknowledges that, in entering into this Agreement,

Part.
P20.7 This Agreement constitutes the whole agreement between Moneycorp and the Client and supersedes all previous agreements (whether Written or verbal) with Moneycorp relating to its subject matter. The Client acknowledges that, in entering into this Agreement, the Client has not relied on, and shall have no right or remedy in respect of, any statement, the Client thas not relied on, and shall have no right or remedy in respect of, any statement, the Client thas not relied on, and shall have no right or remedy in respect of, any statement, the Client than on the total any statement is presented and the client will be the Client will be client will adden to this Agreement or otherwise used by or on behalf of Moneycorp, all information, materials, prices or charts, business methods, databases or settlement specifications relevant to this Agreement or otherwise used or arising in connection with this Agreement will remain the property of Moneycorp or any third party which provided it to Moneycorp agree in Writing.
20.9 Any Orders and all communications between the Client and Moneycorp will be in English and Romanian.
20.10 In the event that the Client wishes to make a complaint in relation to the products and services Moneycorp offers. the Client may do so either in Writing to Moneycorp's branch office address at TTT Moneycorp Limited Londra - Sucursala Bucuresti, Victoria Center, 10th floor 145 Calea Victoriei Street, District 1 Bucharest, postal code 010072, in person, via email at Reclamatiigmoneycorp.com or via telephone on +40 316 305 311.
All applicable complaints will be handled in accordance with FCA rules regarding dispute resolution. A copy of Moneycorp's complaints procedure is available upon request and is also published on Moneycorp's Website.
20.11 TT Moneycorp Limited is insured against professional liability for services provided in Romania, and any dispute or claim arising out of or in connection with the Agreement on Gamania, and any di